

Collingwood

Facility/Birthday Party
Rental Information



BIRTHDAY PARTY OPTIONS:

(Event Insurance Required, see FAQs for more information)

Option 1	Option 2	Option 3	Option 4
<p>Party Room (2hrs)</p> <p><i>Max 12 Participants</i></p> <p>\$100 + HST (member rate)</p> <p>\$120 + HST (non-member rate)</p>	<p>Party Room and Shared Gym (Party Room 1 hr/ Shared Gym 1 hr)</p> <p><i>Max 12 Participants</i></p> <p>\$200 + HST (member rate)</p> <p>\$220 + HST (non-member rate)</p>	<p>Party Room and Open Swim (Party Room 1 hr/ Shared Pool 1 hr)</p> <p><i>Max 12 Participants</i></p> <p>\$150 + HST (member rate)</p> <p>\$170 + HST (non-member rate)</p>	<p>Party Room and <u>Exclusive</u> Pool or Gym Use (Party Room 1 hr and Exclusive Pool/Gym 1 hr)</p> <p><i>Max 12 Participants</i></p> <p>\$300 + HST (member rate)</p> <p>\$320 + HST (non-member rate)</p>

DETAILS:

GENERAL INFORMATION

- Birthday parties must be paid in full and HFA Rental Application complete when you book date.
- Aquatic centre access begins 15 minutes in advance of birthday party booking in order for participants to complete the swim test.
- Party Room access begins 15 minutes before booking, for setup.
- YMCA of Simcoe Muskoka requires a ratio of 1 adult (16+) to every 5 children under the age of 10 years old while children are in the dry areas of the facility.

SWIM SUPERVISION

- All children under 6 years of age must be directly supervised while in the water by a parent/guardian, who is at least 16 years of age, at a ratio of 1:2. All children under 6 years of age must be within arms reach of the guardian in the shallow end/area of the pool.
- All children 6 to 9 years of age must be directly supervised in the water by a parent/guardian, who is at least 16 years of age, at a ratio 1:4.
- Children without active supervision are NOT permitted in the water.
- All children 10 years and older will be asked to perform the facility swim test. Those who cannot yet pass the swim test will be required to remain in the shallow end.
- Parents and guardians are permitted in the viewing area during pool parties; unless fulfilling water ratio requirements.
- All participants require a waiver signed by a guardian prior to the event and all signed waivers must be handed to the Member Services desk prior to attending the event/accessing the facility. Those without signed waivers will not be able to participate.
- No photos in shared spaces/sensitive areas including open swim, locker rooms and washrooms.
- YMCA of Simcoe/Muskoka recommends all guests secure personal belongings in lockers provided. Locks are not provided.

Collingwood

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Gravenhurst

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Innisfil

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Wasaga Beach

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FOOD

- Outside food and non-alcoholic beverages are permitted.
- Food must stay and be consumed in the Party Room/Area.
- Rental Party is responsible for clean-up of the Party Room. 15 minutes of clean-up time is included in the package.

CANCELLATION POLICY

Cancellations and changes are subject to the following terms:

- 2 weeks' notice (14 days) is required to cancel a previously issued permit.
- All bookings made within 14 days of the event date are final, non-refundable, and non-transferrable.
- Events with more than 75 people require 30 days' notice.
- Full refunds are provided if appropriate notice is given.

FAQs:

What is the cost for a birthday party?

The cost of a Birthday Party varies depending on the package that is selected. Please see the Birthday Party Package breakdown for more information.

Is there a cost for additional guests?

Yes, if a party exceeds 12 guests the standard drop-in fees will apply to all additional guests.

May I purchase exclusive pool swim time?

This request can only be accommodated at specific HFA locations. This option must be requested and approved at least 3 weeks in advance of the date of the party.

May I bring my own food?

Yes, you may bring your own food and utensils. A \$200.00 cleaning fee will be applied if the room is damaged or requires extensive cleaning.

May we have third party entertainment (eg: magicians, science activities, craft activities or live animals)?

External entertainment requires prior approval from YMCA Simcoe/Muskoka. Live animals such as a petting zoo will not be permitted.

May we have a bouncy castle or trampoline?

No, the rooms are not designed to safely accommodate bouncy castles or trampolines.

May we decorate the room?

Most decorations are allowed in the rooms, however we do not allow: latex balloons, tape, confetti or glitter. If you are unsure, please speak with a staff member. Only painters tape may be used to attach decorations.

May we arrive early to get changed and set up the room with decorations?

Groups are given access to the facility and room 15 minutes before the start of their rental to allow for changing, decoration setup, and swim tests if necessary. Please speak with a staff member to request additional time.

Do the rooms have a kitchen?

No, we do not provide cooking appliances in our rental rooms.

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How do we pay?

Payment can be made via credit/debit in person.

What does the room look like?

Photos of the room can be provided upon request.

Will the pool be reserved for us privately?

No, the pool is shared with the public. The benefit of having a birthday rental is that your group will get priority access to the facility between our reserved times.

Do we need to pay a deposit to reserve a time slot?

Yes, you are required to pay in full once the rental agreement is signed.

Am I able to apply for financial assistance, if I am unable to pay the full fee for a birthday party rental?

In the event of a birthday party of a member that receives financial assistance, the same fee discount as applied to your membership will be applied to your birthday party. We believe at the YMCA that a child should have the experience of a YMCA birthday party.

Why do I need to get my own insurance?

As a policy and practice of the YMCA of Simcoe/Muskoka you are required to obtain your own event insurance and show proof of same to access the facility/rental.

What information do I need to know to obtain insurance?

You will need to know the activity (gym and or swim) and the number of guests including the birthday child and chaperones.

Does every participant require a waiver?

Yes, every participant requires a signed waiver to access the party and the specific activities. Without a waiver, we will not allow participation.

What is the capacity of the Party Room?

Capacity for the party room/area is 20 people. Larger rooms/spaces may be available at specific locations upon request.

Do I need to be a YMCA member to book a Birthday Party at a YMCA Simcoe/Muskoka Location?

No, a YMCA Simcoe/ Muskoka membership is not required to book a birthday party. YMCA members receive discounted rates when booking a birthday.

In the event of a cancellation will I be refunded the money I paid for insurance?

As insurance is not through the YMCA, please refer to the Terms & Conditions of the insurance provider.

OPTION: Event insurance is available at competitive rates through ymca.instantriskcoverage.com

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